

SKAGIT COUNTY PARKS, REC, AND FAIR

Marketing 480 Spring Internship

Mason Meeker April 2019 – June 2019



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Introduction

Description of Organization

The Skagit County Parks, Recreation, and Fair department is a county agency that provides opportunities to the community through athletics, youth programs, and hosting several large events each year at the Skagit County Fairgrounds. These events include garage sales, plant sales, the annual SICBA home and garden show, and the Skagit County fair! A couple of the biggest priorities to the department are appealing to a wide demographic of people and building a strong community.

Most of the work I was assigned to was done for the fair division. I had the chance to execute several marketing assignments that would help lead to growth in our department. These assignments included running the social media pages, designing flyers for promotion, and creating a sponsorship brochure to send out to local businesses. Over the course of my internship I have acquired multiple skills that I am confident will help me continue to grow in the field of marketing.



Overview

Job Description

"To assist in the professional development of a marketing student, with hopes that they can transition into a full-time, fully paid seasonal role (summer) as a marketing specialist for the Skagit County Fair. Upon completion of the seasonal role, we would hope the candidate would be ready for the full-time job market as a qualified marketing professional. We feel that we can offer an event-based marketing experience that is hard to beat. There are so many components to market at a county fair."

Job Responsibilities

- Social Media
 - #1 intern project would be getting Fairgrounds
 - Instagram page started and off the ground
- Contribute to the already established Fairgrounds
 Facebook page
- Work on Flyer Designs for Skagit County Fair
- Get exposure to other areas of event advertising such as radio, print, flyer canvassing,



- Reader board advertising, email distribution lists
- Work with ideas related to County Fair Theme: Bringing Ewe Shear Entertainment
- Plan content for Official Fair Guide
- Interface with Fair Entertainers to gather information and strategize about how to promote
- Give input on website design, organization & content
- Help develop an overall marketing plan for the 2019 Skagit
 County Fair
- Other duties as assigned

Supervisor

Aric Gaither

Fair Operations Manager

(360) 416-1353

(360) 708-0394

aricg@co.skagit.wa.us

Skills Acquired

- Social media management
 - $\circ~$ Content creation and planning skills
 - Ability to effectively communicate with audience
 - Analytics skills
- Communication skills
 - Experience writing radio ads
 - Coordinating email databases
 - Creating messages to be sent to email lists
- Flyer creation within Microsoft Publisher
- Event marketing skills
 - Advertising/promotional skills
 - Working with sponsors/entertainers
 - o Time management
 - Interpersonal skills
- Community Outreach skills
- Ability to work efficiently both independently and in a team

Letter of Evaluation



June 7, 2019

Dr. Cat Armstrong Soule Western Washington University 516 High Street Bellingham, WA 98225

Dear Dr. Soule,

It is my pleasure to inform you that Mason Meeker has successfully completed the required hours to fulfill his internship commitment here at Skagit County Parks, Recreation & Fair. Due to his success here, we are hiring him on this summer to fill the role of Fair Marketing Specialist. He will help in all areas of advertising/marketing, but his biggest focus will be maintaining the Fair social media sites leading up to and through the County Fair in August.

During his time with us, he has showed a great amount of competency in flyer design, social media content choice, as well as strong written communication skills. These skills will serve him well in the future in his professional marketing career.

I hope to serve as a positive reference for Mason down the road as he broadens his horizons and rises up in the marketing world.

Thank you for your partnership and for the hard working quality intern you've sent my way.

Sincerely,

1730 Continental Place Mount Vernon, WA 98273

360.416.1350 phone

www.skagitcounty.net/fair

Aric Gaither Skagit County Fairgrounds Fair Operations Manager (360) 708-0394 aricg@co.skagit.wa.us



Projects

Instagram



Although the fairgrounds division has an already established Facebook page with over 6,800 followers, it was a big goal of ours to create an influential Instagram page to appeal to a younger demographic. The Facebook page attracts mostly individuals between the age of 35-44. We figured creating an Instagram would help generate an avenue for our content to be seen by younger people. Since the page is for a government agency, I had to go through the process of filling out paperwork and meeting with the county communications coordinator for approval. The Instagram page was approved with a launch date of April 23rd, and I have been working ever since to improve the fairgrounds reach to the community.

Instagram Application

	@ Skagit County Fairgrounds	
	Social Media – New platform strategic plan	
	Basic social profile information	
	Type of site: Social Mzdla	
	Proposed launch date: Z3 19	
	Proposed platform*:	
	Proposed account name/handle (eg @SkagitInstaFamous): @Skagit County Fairgrounds (No Space)	
	Proposed "about us" bio: Official Instagram of SC Fairgrounds, Fair date, Website Link (Copy/Part Fi	
	Proposed profile photo/avatar: <kagit 1090<="" county="" falk="" td=""></kagit>	
	*NOTE: If the platform is being used on a mobile device, the device and internet usage must comply with state	
	Records Retention laws, with the Skagit County Code, and with applicable County policies related to mobile	
	devices and internet. (6.38)	
	Social media manager information	
	Name(s) of social media manager(s): Mason Meelew Aric Gaither	
	Position and contact information for manager(s): Marketing Intern, Fair Operations Manager	
	How much time can you devote to site management per day? 1-2 hours Per week? Aric 15 hours Magou 15	
	How do you plan to manage your site if the social media manager is unavailable? Multiple people in office to help run platform	
	Is your social media manager(s) authorized to speak for the department? If no, please explain review process for	
	social content Yes, marketing intern will consult Aric before posting/responding	
	to content	
	Experience managing social media platforms:	
	Strail of the Earliert and automal of 1 4/1 have 1 Traffee	
(Aric)	Social strategy (Mason)	
	What are the strategic social media goals your department hopes to accomplish with this platform?	
	Appeal to a younger anothence, Increase Engagement, Increase Awareness / Attendor	
/ How will this new social media presence help improve your department's business outcomes? What		
(department goals do you hope to accomplish? . Gain attention from younger people (more diverse)	
4		
390/4	· Increase Attendance by 5%	
	· Increase Social Media Engagement by 50°/0 in 1 year	

What existing social media platforms could be used to share your messaging? Could they be used rather than · Facebook creating a new account? - Lucies hash tugs (we'll use hash tags to gain followers) - Different Demographic Who is your intended target audience? How does the proposed new platform connect you with your intended audience? How will your posts encourage interaction with your audience? - Frequent Posts - Younger Demographic (18-34) - Hashtags - Frequent 10550 - Giveaways from local bashesses - Encourage Comments - Instagram Insights What is your plan for creating, reviewing and scheduling/posting content that will benefit and engage your (Avail + + c5) audience? . Fun pictures (Kids, Animals, Rides/Activities) Mason Create, Aric Review everything posted - start conversations with stories (Questions/Polls) How frequently do you plan to update the account? (Best practice is 3 to 5x per week, through shares, original Se a week, duly while in office content, etc.) Please provide a brief content calendar outlining your posts for the first six weeks after launch (type of content (photo, video, graphic, share/retweet), proposed messaging, date & time content will be posted) Vendors, Fair Events, Featured Musledans, Upcoming Dates, Other Spring Events (ute Animals (has htags) How do you plan to manage constituent questions and/or messages, including those that arrive after hours or on weekends? - Answer as soon as possible (Avic will take lead on this as a salary employee) - Positive / Nice - Maion possibly cover for Avic How will you promote your proposed new platform to attract followers and engage your audience? Have you identified local influencers who could help promote your content? If so, how will you cultivate those relationships OR build new relationships with local influencers? - Colleb with similar Organizations list) (skagit Kid Insider, etc.) - Promote on Facebook - Hashtags - Listsenve (Email list) How will you measure your account's performance? What will you consider success (e.g. More visitors to your events? Increasing followers by 5% per week?) and how will you document that success? - Use instagram insights - Contest held on 16, measure - Increase followere by 5°10 weeking at fair **Records retention** Official Skagit County social media sites are subject to State of Washington public records laws per RCW 40.14. Content related to County business shall be preserved and maintained in an accessible format by use of the County's social media archiving provider so that it can be produced in response to a request. Skagit County uses Archive Social to retain responsive records. Upon approval and launch, new social accounts will be added to Archive Social. - 16 stories, Boomarangs, Polls, Tag Location, Questions

I created several social media campaigns to attract the attention of potential followers. I wanted to give followers a behind the scenes look at what it takes to put on the fair, as well as build hype towards the upcoming event.

#FacesOfTheFair

The faces of the fair campaign was started with the goal of increasing our followers positive affection towards the fair. Giving people a behind the scenes look at what it takes to run the fair may deepen their appreciation for the event. Another goal is to provide an additional way for employees to feel appreciated for their work.



#ArtistSpotlight

The artist spotlight campaign was created to generate excitement for both new and returning entertainers at the fair. Every Friday, performers of all acts are highlighted on the Instagram page to give fair fans an insight to what they can expect this summer at the fair!



Selfie Contest

The selfie contest is currently an idea in the works. I am creating a selfie contest to host on our Instagram page, which will hopefully lead to a nice increase in followers. The theme is going to be "selfie with your favorite animal", and posts will be required to use a distinct hashtag to be entered in the contest. I am hoping this not only leads to a higher follower count, but also a higher engagement rate on Instagram. We are thinking possible prizes could be gift cards, or tickets to the carnival at the fair. Once we work out the prize details, the campaign will be launched on Instagram. We have already primed the contest online in a previous post to build some excitement!

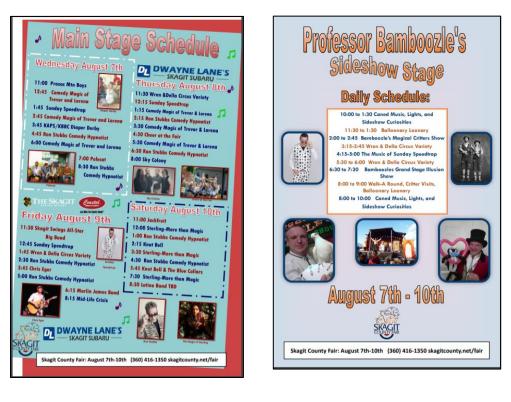


Promotional Flyers

Using Microsoft publisher, I created lots of posters for promotional use on social media, the county website, and at the fairgrounds. This process often included creating multiple versions of a flyer to satisfy the wants of both entertainers and sponsors. It is crucial to design a flyer that will grab the consumer's attention while simultaneously making the sponsors feel appreciated.



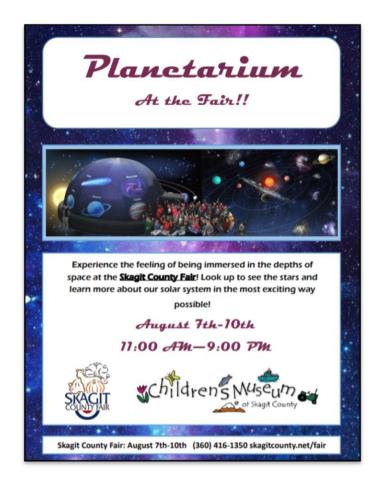
Entertainment Schedules



Reach: 1,621

Reactions/Shares: 38

These flyers were created to highlight the entertainment schedules of all 3 stages at the fair! On Facebook, a post revealing these schedules had a reach of 1,621 with 38 reactions and shares. I made sure to include lots of pictures and visual elements to appeal to the emotions of the audience. With lots of new performers coming to the fair this summer, this post was very well received!



The Planetarium

Reach: 3,412

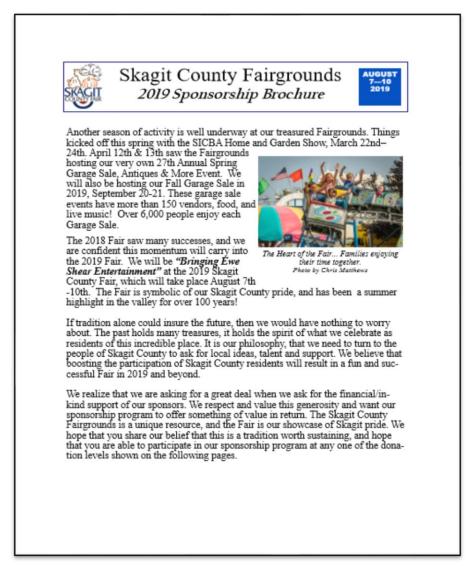
Reactions/Shares: 77

The Planetarium flyer recorded the highest reach out of all the flyers I designed. This is a brand-new exhibit at the fair, and the announcement of The Planetarium was extremely well received on Facebook. The post had a reach of 3,412 with 77 reactions and shares. On this project I used a space themed background to catch the audience's eye. I also provided a short blurb to give viewers some information on what to expect from the exhibit this summer! I am very happy with the impact this flyer has been able to have on our page!

Sponsorship Brochure

A crucial part to putting on an event is raising funds through sponsorships. I had the opportunity to practice some B2B marketing and help create a sponsorship brochure that could be sent to local businesses. The goal was to highlight the benefits of being a sponsor. These benefits include various levels of advertisement and fair tickets for the organization's use. There is lots of information about the different levels of sponsorship and the benefits that are included within the packet. Once again, I tried to use visual elements within the document to increase the reader's emotional engagement. I feel like the packet does a good job of highlighting the benefits potential sponsors will receive, along with including lots of information on the types of sponsorships available.

Full Document



Full <u>PDF</u>

Going Forward

I am extremely grateful to have experienced being an intern for Skagit County Parks, Recreation, and Fair. I have learned valuable skills and cherished the opportunity to help put on an event like the fair. It has taught me a lot about event marketing, working with sponsors, content creation, and running social media campaigns. I have also had the opportunity to network with professionals and work on building relationships in a business setting. I have accepted a job with Skagit County, and I will continue to work with them through the summer. It is my goal to continue to find ways to improve the promotion of the fair. I am hopeful the fair will be a great success, and I cannot wait to experience the feeling of seeing all our hard work pay off this summer!